

My parcel

I have a friend named Neha. We are close friends from childhood onwards. I always used to surprise her on her birthday by giving a plenty of gifts. I would buy cakes, cards etc. This time I planned for gifting her. But they had moved to another city. I got totally upset she was my best friend surely I want to gift her.

I went to my nearby post office to bring out certain ways of gifting her. They told me to seek for a parcel service company. As went there, I was totally surprised. It was my first experience in a parcel service company. I talked with the company heads and they told me a lot about their services as I was watching the packing of materials. They asked me the details about the receiver's address.



With their permission I got opportunity to see the packing and sorting machines. I interrogated them a lot about their parcel service and their experiences, reason for choosing this job, level the of job satisfaction and difficulties faced by them. I asked them how GST affected their

services. I also asked whether any parcels got missed during their transfer and what precautions they took for safe service. They gave me appropriate answers. I gave them my parcel packet, payed the money and went back home



As I was walking to home, I was thinking about how people pack the parcels for unpacking the problems in their life. Also I felt happy next Monday Neha will receive my gift. I imagined her face in my mind while opening my parcel.

MEENU VARGHESE

KADAPARA, SDC

Pathanamthitta, Kerala