

**Our Visit to Crocurry Shop-Lulu Mall**  
**-Ansiya V H**  
**GHSS Edathala**

We Ansiya, Fathima K A and Naufiya visited Crocurry shop at lulu mall. As the fancy name suggest its shop eniterly for high quality branded crockery. We saw many collections of utensils which impressed us. The owner of the shop Mr Fayas Moh'd welcomed us and was eager to explain about his shop and to introduce his employees. There are four employees in the shop Mr Midhalaj C M the sales executive of the shop guided us through the shop. Beautiful glasswares and plates of different colours adorned the racks of the shop. The shop focuses on high quality branded utensils Ms Rajeswary is the store help whose in charge of the store management. Sales executive entitled to handle the customer and help and guide them so they could choose the perfect set for their home. A sales executive must have good communication skills and must be able to understand the customer and his needs. The store manager and Store help is in charge of the decoration and maintenance of the store. The store must be absolutely clean at all times so routine cleaning is required and at no time their should not be any damaged property in the shop so a careful inspection is carried out regularly. Overall we were able to understand and value the effort that was required for running a branded store.



